

Maklumat Kebijakan Mutu *Quality Policy Statement* PT OSRAM Indonesia

Manajemen dan karyawan PT OSRAM Indonesia berkomitmen untuk memaksimalkan nilai-nilai pemegang saham melalui:
The management and employees of PT OSRAM Indonesia are committed to increase shareholders' value through:

Kepuasan Pelanggan
Customer Satisfaction

Kepemimpinan dalam biaya
Cost Leadership

Komitmen karyawan
Committed Employees

Kontinuitas perbaikan
Continual Improvement

Kepedulian terhadap keselamatan dan kesehatan kerja serta lingkungan
Care for Safety, Health and Environment

Tangerang, 13 May 2003

Collin Bassett
President Director

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OSRAM

